## CONTENTS

### PART ONE

1.1 **INTRODUCTION** ......................................................... 04  
1.2 **PROJECT BACKGROUND** ........................................... 05  
   - About ICL  
   - Project Overview  
   - Programs

### PART TWO

2.1 **COMMUNITY PROFILE:** ............................................. 11  
   - Area-wide Indicators + Demographics  
2.2 **NEIGHBORHOOD ASSET MAP** .................................... 14  
2.3 **NEIGHBORHOOD PLANNING STUDIES** ......................... 18

### PART THREE

3.1 **COMMUNITY ENGAGEMENT** ...................................... 21

### PART FOUR

4.1 **RECOMMENDATIONS** ............................................... 25  
4.2 **PARTNERSHIP** ....................................................... 26  
4.2 **NEXT STEPS** ......................................................... 29

### PART FIVE

5.1 **APPENDIX** ............................................................. 32  
5.2 **REFERENCES + CREDITS** ......................................... 39
INTRODUCTION

For more than 30 years, the Institute for Community Living (ICL) has been providing high-quality clinical services, programming and housing to individuals and families living with mental illness or developmental disabilities. A long-time focus on the importance of community to wellbeing and recovery has precipitated ICL’s latest innovative development, an Integrated Health Hub. Located in East New York – a low-income community home to large African-American, Caribbean and Latin American populations on the eastern edge of Brooklyn – the Health Hub will take a holistic, integrated approach to long-standing health disparities. ICL recognizes that in order to stem increasing health disparities, existing community assets must be leveraged, non-traditional and cross-sectoral partnerships must be initiated, and the push for a healthy, inclusive neighborhood must come from the ground up.

ICL, a non-profit with programs and services throughout New York City, is renovating and expanding their current location in East New York. The result is a 40,000 square foot, comprehensive health and community center which will include private counseling and case management offices, a Federally Qualified Health Center, flexible programming and community space. The idea is to create an open and welcoming environment, to offer programs and services that address the socio-economic determinants of health, as well as the clinical ones, and, at its core, to re-imagine what a neighborhood health center can and should be.

In order to do that kind of transformative thinking, ICL partnered with the Local Initiatives Support Corporation (LISC) and Hester Street Collaborative (HSC) to better understand the local landscape – both by way of relevant neighborhood data and by meeting with service providers, neighborhood leaders and community residents. Through a series of workshops and small group discussions, local experts described existing resources and identified persistent community challenges as well as opportunities. ICL leadership and staff engaged local community members in conversations about structural and cultural barriers to health services, innovative solutions and partnership possibilities.

The result, included herein, is a set of design, program and partnership recommendations for the new Health Hub that leverage local assets -- including a rich culture of community advocacy and action -- to address community priorities and result in a healthier, more equitable East New York, Cypress Hills and Brownsville.
ABOUT THE INSTITUTE FOR COMMUNITY LIVING (ICL)

Founded in 1986, ICL is a not-for-profit human services agency that provides trauma-informed, recovery-oriented, integrated, and person-centered care for adults, veterans, children, and families living with serious mental illness, substance abuse, or developmental disabilities throughout New York City. Their programs include supportive and transitional housing, individualized therapy counseling, and rehabilitation, among other support services. They serve nearly 10,000 people each year and some 2,300 individuals live in their residential programs and shelters.

ICL works to improve communities by fostering acceptance, inclusion, and hope. They have more than 100 different programs serving individuals with varying degrees of need. These programs fall into seven areas of focus:

- Child + Family Services
- Mental Health Outreach Services
- Intellectual + Developmental Disabilities
- Healthcare + Wellness Management
- Residential + Housing Services
- Veterans Services
- Clinical Services

Through a wide array of transitional and supportive housing, counseling, treatment and recovery programs, and advocacy services, ICL serves some of the City’s most vulnerable populations in a way that supports the entire individual, his/her family and surrounding community.
PROJECT OVERVIEW

ICL’s new Health Hub will be located on Atlantic Avenue at the border of Brooklyn’s East New York and Brownsville neighborhoods. ICL has been providing services to this highly distressed community for the past 30 years. With construction that began in 2016 and slated to be finished by 2018, ICL plans to consolidate its existing neighborhood-based services in the new building. In addition to improving both efficiency and effectiveness of service administration, coordination and delivery, the new Health Hub offers the opportunity to expand current services and develop new programs – to become the kind of neighborhood resource that supports all facets of community health and well-being.

The two major objectives of the HUB are to:

• Provide integrated primary care and mental health services;
• Build intervention program capacity to identify and respond to at-risk community members.

The Health Hub will allow ICL to increase services and outreach to an estimated additional 3,200 clients annually in east Brooklyn. This will ensure that, including its current clients, ICL will serve close to 10,000 people every year in Brownsville, Cypress Hills and East New York. On top of that, plans are in the works for a health clinic that would provide services for another 1,000 people annually at the new site.

ICL currently employs 114 full time staff at its East New York location. Twenty-one new, permanent full-time and two new part-time jobs will be created when the new Health Hub is finished. During the almost two years of construction, an estimated 50 – 75 new full time labor and specialized trade jobs will be created. ICL has committed to working with local partners to help fill as many of those jobs as possible with local residents.
HEALTH HUB PROGRAMS

ICL intends to host and operate the following programs at the new Health Hub:

**Highland Park Center (HPC)** -- helps individuals and families by providing: psychotherapy, care coordination, psychiatric evaluations, connections to community-based resources, onsite integrated mental and physical health care and pharmacology and medication management.

**Community Healthcare Network (CHN)** -- is a Federally Qualified Health Center operating a network of 12 health centers throughout Brooklyn, the Bronx, Queens and Manhattan. At the ICL Hub in East New York, CHN will offer a full array of primary care services including: adult and pediatric primary and preventative care, family planning services, including adolescent pregnancy prevention and education, women’s health services, including pre- and post-natal care, HIV treatment, including counseling and testing and primary care, nutritional counseling and podiatry.

**Family Resource Center (FRC)** -- Family and youth advocates work with parents of children with emotional and/or behavioral problems or those who are at risk. Staff helps parents feel less overwhelmed, more skilled at supporting their children, more connected to their communities, and empowered. Parents learn about services that can benefit their children and gain skills that help them become more effective in dealing with schools and accessing available city services. Each enrolled individual is assigned an advocate for peer-to-peer support. FRC provides advocacy for families dealing with ACS, Family Court, the Department of Education, and healthcare providers. Advocates also connect clients to neighborhood resources and help parents take better care of themselves and improve their relationships with their families.
ICL PROS (Personalized Recovery Oriented Services) -- is a comprehensive recovery program for adults with mental illness and often co-occurring substance abuse disorders. PROS is designed to provide a variety of services and treatment options within the same program to facilitate recovery, wellness, and support while individuals work to achieve their goals. Group and individual services are provided in wellness self-management, community living, everyday life skills, clinical counseling/therapy, relapse prevention, medication management, and symptom monitoring.

Pathways to Wellness Care Management Services -- provides care coordination for people with serious mental illness, HIV, or other chronic conditions who are receiving Medicaid. ICL's Pathways to Wellness provides each individual with a care coordinator who oversees and ensures access to all of the services an individual needs to stay healthy, out of the emergency room, and out of the hospital. The coordinator works with each of the individual's health providers so they are informed about all the treatment services the individual receives.

Assertive Community Treatment Team (ACT) -- is dedicated to providing treatment services to psychiatrically disabled residents throughout the Brooklyn community. The ACT Team is accessible by all residents who are at least 18 years of age, have a primary psychiatric diagnosis (may have a secondary psychoactive substance abuse/dependence disorder) and experience difficulty complying with their medication/treatment regimen. All service interventions are offered to individuals in their environment of choice. The ACT Teams are composed of multi-disciplinary mental health treatment staff providing a multifaceted network of services including: mental health counseling; psychiatric assessment; case management; crisis intervention; treatment planning, vocational services, peer collaboration, and medication management. Inherent in the design of the ACT Teams is the additional feature that the largest population will be offered services 24 hours per day, 365 days per year. ACT Teams currently are located in Central Brooklyn, East Brooklyn and the Bushwick area.
PART TWO
COMMUNITY PROFILE:

East New York, Cypress Hills and Brownsville

Demographics
Brooklyn Community District (CD) 5, encompasses East New York and Cypress Hills, and is a predominately African American (54%) and Latino (34%) community of approximately 156,000 people (1). Brownsville, CD 16, is primarily African American (77%), with a population of about 124,000 (1). Approximately a third of residents in both CDs are foreign born (35% in CD5 and 31% in CD16) and about a sixth have limited English proficiency (16% and 9%, respectively). The average life expectancy in CD5 is 78, and for CD 16, 74 years old (13), compared to just over 80 years city wide.

Economics
The median household income in East New York and Cypress Hills is just below $40,000, and in Brownsville, just above $30,000. In East New York and Cypress Hills, 32% of residents are living below the poverty level, in Brownsville it is 39% - both areas have a much higher rate than that of New York City as a whole which has only 21% of people living below the poverty line (1). Thirty-six percent (36%) of children in East New York and Cypress Hills live below the poverty line compared to 53% in Brownsville. In CD5, 50% of individuals are recipients of the Supplemental Nutritional Assistance Program (SNAP) and 39% are recipients of Family Assistance, 14% of adults are
unemployed, as well as 29% of youth between the ages of 20 and 24 \(^3,4\). In Brownsville, 32% of individuals and 49% of households are recipients of SNAP, 40 percent receive Family Assistance, 11% of adults are unemployed, and 29% of youth between the ages of 20 and 24 \(^3,4\).

**Physical Activity**
Three-quarters (76%) of residents of East New York, Cypress Hills and Brownsville have exercised in the past month, while 68% of residents in East New York and 65% in Brownsville had no recreational activity in the past week. In East New York, 62% meet 2008 physical recommendations, and 72% have never ridden a bicycle \(^12\). In Brownsville, 66% meet 2008 physical recommendations and 69% have never ridden a bike.

**Nutrition**
Approximately one third of East New York residents (33%) and Brownsville residents (28%) have one or more sugary drinks per day. One quarter of East New York residents (24%) and 17% of Brownsville residents eat no fruits or vegetables. Only 36% of East New York and Cypress Hills residents and 20% of Brownsville residents live in an area where they can reach a place that sells fresh fruit or vegetables within ten minutes walking distance \(^12\).

**Substance Abuse**
CD5 has the 13th highest rate of both drug abuse and alcohol abuse in NYC, with 1,534 alcohol related hospitalizations per 100,000 adults, and 1,435 drug related hospitalizations per 100,000 adults \(^13\). Sixteen percent of residents smoke, and 36% are exposed to second-hand smoke either every day or sometimes \(^12\).

**Housing and Community Life**
Fifty percent of residents in East New York and Cypress Hills are rent burdened \(^4\), and facing increasing pressure of gentrification from neighboring Bushwick. In addition to a high rent burden, 70% of homes have maintenance defects in East New York \(^13\), 11% are in deteriorating or dilapidated buildings, 11% of adults reported there is mold and 34% have cockroaches \(^11\). Eleven percent of families are entering homeless shelters \(^6\).

**Chronic Conditions**
A whopping 18% of adults in East New York and Cypress Hills have diabetes: CD5 ranks 10th highest for avoidable diabetes hospitalizations, with 539 hospitalizations per 100,000 adults \(^12,13\). Over half of adults (58%) are overweight and obese, and 22% of adults have high cholesterol \(^12\).
In Brownsville, 15% of adults have diabetes and it ranks 1st in New York City with avoidable diabetes hospitalizations with a rate of 748 per 100,000 adults. Brownsville has the 10th highest rate of hospitalizations due to stroke, 63% of residents are overweight or obese and 29% have high cholesterol.

Safety
CD16 has the 2nd and CD 5 has the 11th highest incarceration rate in New York City with 348 and 181 per 100,000 adults 16 and older in prison, respectively. CD16 has the highest city-wide rate of non-fatal assault hospitalizations, with a rate of 180 per 100,000 residents, while CD5 has the 10th highest rate of 120 per 100,000 residents.

Prevention & Screening
In CD5 and CD16, 38% of residents have been vaccinated for HPV and the flu. In CD5, 68% have been tested for HIV, in CD16, 75% have been tested. East New York and Cypress Hills have an HIV death rate of 22.5 per 100,000 people, in Brownsville, it is 33.7. There are approximately 41 new HIV diagnoses per 100,000 Cypress Hills/East New York residents, 66 per 100,000 in Brownsville.

Mental Health
Brownsville has the second highest rate of psychiatric hospitalizations in the city, East New York and Cypress Hills have the 10th highest. About 10% of residents in both communities have a history of depression.

Health Insurance
Eighteen percent of Brownsville adults and 11% of ENY/Cypress Hills adults are uninsured. Approximately 12% of adults did not get needed medical care in either community district and about 15% of adults do not have a personal doctor.

Top Causes of Death
The top three causes of death in East New York, Cypress Hills, and Brownsville are:
1. Heart disease (223 per 100,000);  
2. Cancer (160 per 100,000), and;  
3. Diabetes (35 per 100,00)  
Brownsville has the 4th, and East New York and Cypress Hills have the 5th highest infant mortality rate in New York City. Brownsville has the highest rate of premature mortality (death before age 65) in New York City (367 per 100,000), while East New York and Cypress Hills have the 9th highest (279 per 100,000) .

For references, see Appendix.
Asset Map
We set out to first define, and then map existing community resources in the Cypress Hills, East New York and Brownsville neighborhoods - with a particular focus on the ½ mile area surrounding the future Health Hub. When thinking of the health and well-being of an entire community, many services are relevant. Using the City’s PLUTO data as well as information compiled from local community-based organizations and on the ground verification, we identified more than 230 discrete, map-able assets in six major categories:

- Health Services
- Social Services
- Public Safety
- Schools
- Food Access
- Culture + Recreation

Mapping services in space allows us to quickly identify any concentrations and/or gaps in programs and services. What we found were a high concentration of social services to the west of the Health Hub site, in Brownsville, and a number of food access points as you move to the northeastern part of the neighborhood in Cypress Hills. Very few cultural and recreational resources and almost no open space exists within a 10-block radius of the Health Hub.

A ring of health services surrounds the Health Hub site – including treatment and recovery facilities and nursing homes. Two notable and proximate health providers are the Brownsville Multi-Service Health Center located about two miles south and west of the Health Hub on Blake and Dumont Avenues, and the East New York Diagnostic and Treatment Center less than a mile to the east and south of the Health Hub site. Working together with these two institutions that have long served the Brownsville and East New York communities to identify treatment gaps, complement each other’s services, collaborate on short- and long-term health initiatives, and coordinate care will be key to the success of the ICL Health Hub.
East New York, Cypress Hills and Brownsville are some of New York City’s neighborhoods most impacted by adverse socio-economic conditions, and, as a result, have some of the city’s worst health indicators. Historic discriminatory disinvestment and abandonment set the stage for low incomes, high unemployment, low-performing schools, high crime rates, and a dearth of regulated housing. As community efforts to revitalize the neighborhood have borne fruit – new affordable housing developments, new, less crowded and better performing schools, a small business renaissance, and remarkable outlets for affordable, healthy food – the neighborhoods, Cypress Hills and East New York in particular, are facing a wave of speculation and gentrification that threatens to displace those long-term residents who have stuck with the neighborhood through the tough times, and have long fought for change.

These neighborhoods – due in part to troubling indicators and in part to community activism – are frequent subjects of studies by the government, academic institutions and community-based organizations. By reviewing a number of these studies we were able to gain valuable insight on historic and current trends, pressing neighborhood concerns and a broad spectrum of past policy and program interventions. We also wanted to ensure that our recommendations built upon previous efforts.

The studies reviewed included district needs assessments, community-wide re-development plans, and issue-specific studies (i.e. public housing or education). We were careful to choose a mix of sources – from community boards to local non-profits to academic institutions. All of the reports we surveyed were written within the past six years. They include:

- **East New York Rezoning Plan**
  NYC Department of City Planning, 2016
- **Community District Needs Statement**
  Community Board 16, 2016
- **East New York Community Plan**
  Coalition for Community Advancement, 2015
- **Cypress Hills Promise Neighborhood**
  Cypress Hills Local Development Corporation, 2015
- **Community District Needs Statement**
  Community Board 5, 2014
- **Cypress Hills Brownfield Opportunity Area**
  Cypress Hills Local Development Corporation, 2013
- **At Home in Brownsville Studio: A Plan for Transforming Public Housing**
  Hunter College Masters of Urban Planning Studio, 2014
- **Community Perceptions of Brownsville: A Survey of Neighborhood Quality of Life, Safety, and Services**
  Center for Court Innovation, 2011*

*For a summary of each report and a complete listing of recommendations, please see the appendix.*
Over the eight studies, we identified recommendations in five categories: Program, Policy, Project (Capital), Research and Funding. The projected impacts of those recommendations included: Physical Health, Economic Development, Education, Transportation, Equity and Safety, among others. Physical health was the focus of well over three-quarters of the collected recommendations, followed closely by neighborhood culture, safety and equity.

While it would not be possible for the Health Hub to address all of the report recommendations – many are community-wide and require policy changes and/or major infrastructure investment – the reports do shed a light on high need areas and can serve as a guide for the overall feel of the Health Hub building, programming and future partnerships. For example, overlapping recommendations in multiple studies called for increased access to social services, expanded preventative care programs, more affordable housing and a neighborhood community center in Cypress Hills and East New York. In Brownsville, various studies highlighted the need for safer streets, job training centers and a cultural and performing arts center. ICL could consider community space for art classes and performances, workforce development supports, and affordable housing referrals as Health Hub designs are finalized.

**NEIGHBORHOOD STUDIES IMPACTS:**

- Local Economic Development
- Physical Health
- Social Interaction
- Recreation
- Education
- Equity
- Economic Development
- Food Security
- Transportation Access
- Neighborhood Safety
- Access to Health and Social Services
- Indoor Environment
- Job Development
- Outdoor Environment
- Neighborhood Culture
PART THREE
In order to identify programs, projects and policies that reflect neighborhood needs and vision for a healthier neighborhood, we took a two-pronged approach to community engagement. First, we formed a working group of local service providers, community-based organizations, local advocacy groups, community leaders and elected officials who have long served and fought for change in the neighborhood. The group represented a wide variety of local institutions and issue areas – from pre-natal care to addiction and recovery, affordable housing to food access, and domestic violence to court-involved youth.*

We held two sessions with the working group – one at the beginning of the process and one at the end, separated by approximately four months. The idea was for ICL leadership and staff to dig in with these local experts, to really get a handle on existing programs and services, the most pressing community challenges, the structural and cultural barriers to health and well-being, and any service gaps or program needs that might be filled by cross-sectoral partnerships with ICL and/or housed in the Health Hub.
In addition, two workshops, open to all local residents were held – one on a Sunday at a local church after Mass, the other in a local community garden. Both were held in Spanish and English with monolingual Spanish speakers making up more than half of participants at each session. In order to ensure a robust turnout, we worked closely with working group member organizations to spread the word about the sessions to their networks and constituents.

Workshop sessions were designed to be interesting, interactive and connected to the neighborhood needs and concerns identified at the first working group session. At each meeting we facilitated a variety of discussions and activities in order to ground-truth the information we learned through our data scan, as well as to collect detailed insights from local residents. The first workshop session fed the second, allowing us to build upon what we learned at each phase. We presented recommendations and collected feedback along the way. A customized set of engagement tools, informed by local data and socio-economic and health indicators, was created for each of the meetings. A detailed description of each community engagement session is provided in the appendix.

*A complete list of participants is located in the appendix.*
SUMMARY OF FINDINGS

Overall, residents and service providers alike find Cypress Hills, East New York and Brownsville to be a friendly place, rich with diversity – the kind of place where you know your neighbors. At the same time, incomes are low, rents are high, jobs are scarce, and residents face many gangs, a high amount of related street crime and limited options for afterschool, family and recreational activities.

Participants in the working group and workshop sessions identified the following five health and well-being concerns as the biggest/most urgent:

- Housing Quality
- Domestic Violence
- Crime + Safety
- Health Access
- Chronic Diseases

While there are a number of health service providers in the neighborhood, oftentimes they aren’t the right kind of providers for local residents. There is also a generalized perception that local providers provide low-quality services. As a result, many community members go outside of the neighborhood for primary and family care doctors. In addition, residents would like to see more medical specialists such as optometrists, cardiologists, physical therapists and geriatric care with offices in the neighborhood. The Beacon Family Place, located within IS 302, is a trusted resource for family and youth counseling. However, outside of ICL’s current office on Atlantic Avenue, there is little else in the neighborhood by way of psychologists and counselors, especially for youth and their families.

On top of that, the health services that do exist often are not accessible to local residents due to limited appointment times, long waiting times, and very limited capacity. In a neighborhood with a high percentage of residents with limited English language ability, residents report having difficulty communicating with health service providers - many of whom have limited or no translation services available. Monolingual Spanish speakers in particular find the neighborhood lacking in key services. And the high cost of health care and insurance (both the cost and eligibility for undocumented residents) often serve as barriers to regular care.

Overall, when it came to health services, participants emphasized the importance of accessibility – office hours, appointment times, transportation support and cost. Flexible hours (late nights and weekends) and transportation supports (ADA-vans, Metrocards, etc.) would make seeking out health services much easier for many residents. They also highlighted the need for bilingual and culturally appropriate care – polite and sensitive staff, translation/interpretation services. A well-designed and maintained building, well-resourced with professional, bi-lingual and culturally competent staff would go a long way to overcoming negative perceptions about the quality of care in the neighborhood.

A number of detailed recommendations and partnership possibilities are listed in the next section and a detailed list of all of the working group sessions and workshops is located in the appendix.
PART FOUR
RECOMMENDATIONS

The development of ICL’s Integrated Health Hub offers an exciting opportunity to house many varied programs and services under one roof, and to do so in a way that is inviting, expansive, and inclusive of all local residents. In so doing, the Health Hub has the power to address those high priority social determinants of health identified by local service providers and residents throughout this planning process: housing, crime and violence. It is precisely those kinds of structural conditions that lay at the heart of persistent and preventable health disparities. And it is those disparities that stand in the way of a thriving, vibrant, healthy and equitable neighborhood.

Community members identified four major health and well-being priorities throughout the engagement process:
1. Accessible, culturally appropriate health services
2. Domestic violence prevention
3. Neighborhood safety
4. Healthy, functional homes

These priorities speak to the need for a cross-sectoral approach to community wellness in East New York and Brownsville. It is an approach that recognizes the intersection of health and the built environment; safety as a prerequisite to good health, and; the importance of meeting the social, cultural and linguistic needs of local residents in order to deliver quality care and to overcome long-standing stigma against mental health issues in particular.

The following recommendations grew directly out of ideas and suggestions highlighted by local service providers and community residents alike. Many of the ideas offered here could be implemented as projects or programs at the Health Hub; others could be developed in partnership with key local institutions. These top tier recommendations are those that are implementable in the short term, address urgent community needs and have the ability to provide long-term community benefits.

+ **Ensure that the design of the Health Hub is safe, open and inviting** – with plenty of friendly, culturally competent staff, outdoor lighting, clear and multi-lingual signage, and street-level windows looking into active and colorful spaces. Work with neighboring businesses and local elected officials to ensure that the sidewalk outside the Hub is safe, wide enough for strollers, and in good repair. Soon after or right before the Health Hub opens, offer tours to high-needs populations, including: recent immigrants and non-English speakers, formerly incarcerated and/or court-involved, youth, and seniors. Partner with local service providers to ensure robust attendance, provide interpretation and translation services, serve food, and generally, let community members know that this is their Health Hub.

+ **Provide community space and programming for community-wide activities** to strengthen social connections such as art programs, gallery and performance space, cooking classes, GED and/or ESL classes, Zumba classes, and space for community events
such as baby showers, and public meetings. It will be important for community members to think of the Health Hub as more than a place to go when they get sick. They must see it as an easy-to-access, low- or no-cost community resource.

+ Establish a Neighborhood Health Council (NHC) made up of diverse stakeholders (including many of the groups that participated in this engagement process) and facilitate regular NHC meetings to quickly and effectively develop and coordinate cross-organization initiatives to tackle acute and/or persistent health issues in the community. For example, the NHC could quickly come together in the wake of a spike in dangerous drug use to coordinate warnings for would-be users, follow-up care for victims, as well as a long-term strategy for prevention and recovery. The NHC could also advocate for ADA-accessible public transportation, plan a series of parenting classes, and/or collaborate on the revitalization of distressed public spaces.

PARTNERSHIPS

A participatory approach to the design and development of the Health Hub lays the groundwork for important and innovative partnerships with service and civic organizations that have been serving the East New York and Brownsville communities for years. By tapping into this existing infrastructure, thinking creatively with folks who know the neighborhood best, the door is open to build upon existing resources, creating a network of programs and services that support and enhance the well-being of local residents, without re-inventing the wheel or doing it all alone.

To that end, a number of interesting partnership possibilities arose through the visioning process. Some possible collaborations could include:

Cypress Hills Local Development Corporation – develop and distribute a user-friendly healthy homes guide that offer tips and resources for making apartments more safe, healthy and energy efficient (and therefore affordable);

Brownsville Community Justice Center – offer an employment + wellness program -- paid internships and community service opportunities as well as trauma-informed mental health services -- to court involved youth as an alternative-to-incarceration;

United Community Centers + East New York Farms! – provide East New York Farms farmers’ market coupons to Health Hub clients – and since north/south travel is extremely challenging in the neighborhood, offer a shuttle service to transport residents to East New York farms on market day;

Arts East New York – provide classroom, gallery and/or performance space at the Health Hub as a neighborhood outpost on the north side for Arts ENY programming (located south of Atlantic Avenue on Livonia) – dance, music, and visual arts;
Brownsville Multi-Service Health Clinic + East New York Diagnostic and Treatment Center – work together with proximate health care providers to identify treatment gaps, complement each other’s services, collaborate on short- and long-term health initiatives, and coordinate care;

Cornell Cooperative Extension and Grow NYC – work together to maximize open space design opportunities at the Hub site for public access and enjoyment;

All local service providers – develop and distribute a user-friendly, multi-lingual, comprehensive referral guide to health, housing and violence-prevention services in and around the neighborhood.
There is an array of social, economic and environmental factors that affect the health of East New York, Cypress Hills and Brownsville residents. Inadequate housing, pollution, underperforming schools, a lack of employment opportunities, high crime rates, lack of access to healthy food, and limited access to health care, are among the key challenges faced by community members. Those built environment challenges create new and exacerbate existing health disparities. An approach that recognizes the entire neighborhood ecosystem is required to address social, economic and environmental conditions in order to improve health disparities.

Key local stakeholders and community residents identified their most pressing neighborhood concerns – from affordable housing to unemployment to domestic violence – and suggested solutions in a series of workshops and focus groups. Health, in these sessions, was purposely broadly defined in order to get at the social determinants of health.

Next steps for ICL include:
1. Assess partnership resources and develop key partnerships. Build internal and external capacity to address social determinants of health;
2. Make local hiring a priority. Work with local outreach sources to hire from the neighborhood; Identify 1 to 3 catalytic neighborhood projects and available funding opportunities and chart out an implementation plan;
3. Establish a Neighborhood Health Council of residents and community stakeholders to address concerns of persistent health issues and how they can be addressed within the new Health Hub. From this group, create an Advisory Board that identifies two or three community, policy, and advocacy issues and works with elected officials and policy makers to affect change in the community;
4. Working collaboratively with Community Healthcare Network, the Federally Qualified Health Center, to develop an integrated behavioral and physical health service that realizes how the two entities can work together. In addition to sharing physical space and a common waiting area, we will develop ways to create single service plans for consumers using both facilities;
5. Continue using focus groups to get staff, client, and community stakeholder input on ways to make the space, especially the lobby area, welcoming and usable for the community;
6. Develop culturally responsive models of care for diverse families, beginning with Black and Latino families. Provide cultural competency and racial equity training for ICL staff. Develop train-the-trainer modules for other local care providers;
7. Work with local families so that they better understand mental health and the need for treatment of their family members. Work with community members to understand their vision of and cultural perspective on mental illness;
8. Outreach to the community to determine how residents would like to use the space after clinic hours. Work with schools, churches, and other community partners to determine the best way to make the space available and to inform neighbors about events;
9. Share study findings and recommendations to foster the collective ability of the Cypress Hills, East New York and Brownsville community of neighborhood organizations, service providers, elected officials and City agencies to create more solutions and increase awareness.
PART FIVE
## Addresses of Neighborhood Assets

### Neighborhood Resources

**BK Community District #16: Brownsville**

#### Food Access
- **Brownsville Community Farmers’ Market**
  - 513 Rockaway Ave
- **Brownsville Pilsen Avenue Youthmarket**
  - Thomas Boyland St & Sutter Ave
- **Bushwick Farmers’ Market (3rd Saturday)**
  - Hunter St & Broadway
- **Isabahia Farmers’ Market**
  - Livonia Ave & Jullian St

#### Cultural & Recreational Facilities
- **Public Library**
  - **Brownsville Library**
    - 61 Graham Ave
  - **Saratoga Library**
    - 8 Thomas S Boyland St
- **Stone Ave Library**
  - 581 Mother Gaston Blvd

#### Athletic / Recreation Facility
- **Brownsville Recreation Center**
  - Hegeman Ave, Lincoln Blvd, bet. Powell St. and Mother Gaston Blvd.
- **Floyd Patterson Battleground**
  - Christopher Ave., Riverdale Ave., Newport St., Mother Gaston Blvd.

#### Public Safety
- **Fire House**
  - ENG 231, LMD 120, EN-44
  - U7 Watkins St
- **ENG 215, LMD 1/8**
  - 25 Rockaway Ave
- **ENG 227**
  - 421-425 Ralph Ave
- **ENG 283, DIV 15**
  - 600 Howard Ave
- **Police Station**
  - 73 Precinct
  - 1470 F. New York Ave

#### Health Services
- **Outpatient Methadone Treatment Service**
  - **Methadone Clinic I**
  - 211, 215 Powell St
- **Hospital Extension Clinic**
  - 1380 Union Blvd
- **St. Joseph’s Hospital, Yonkers OTP I**
  - 229 Powell St
- **Diagnostic and Treatment Center**
  - 1873 Eastern Pkwy
- **Brownsville Multi Service Family Health Center**
  - 202 Rockaway Ave
- **Urban Strategies/Rockdale Family Care Center**
  - 1873 Eastern Pkwy
- **Clinic Treatment**
  - **East New York Clinic OTP**
  - 494 Dumont Ave
- **PSCH Horizon Project I**
  - 1300 Sterling Pl
- **PSCH Horizon Project II**
  - 1300 Sterling Pl
- **AMUC/AMERICAN MEDICAL CENTERS**
  - 414 Rockaway Ave
- **CLC/EAST NEW YORK**
  - 2184 Atlantic Ave
- **Emergency Medical Services**
  - EMS STATION 44
  - 226 Rockaway Ave

#### Social Services
- **Public Group Day Care**
  - 186
- **Shirley Chisholm Day Care Center, Inc.**
  - 2032 Pacific Ave
- **The Salvation Army**
  - 280 Riverside Ave
- **YORA of the City of New York**
  - 1561 E New York Ave
- **INNER FORCE INC.**
  - 1311 E New York Ave
- **Brightside Academy**
  - 1491 Broadway
- **Child Premier Learning Center II, Inc.**
  - 311 Saratoga Ave
- **Shirley Chisholm Day Care Center Inc**
  - 263 Summer St
- **Brightside Academy, Inc.**
  - 50-58 Benning Ave
- **SCC Family of Services, Inc.**
  - 74 Saratoga Ave
- **SCC Family of Services, Inc.**
  - 775 Sutter Ave
- **Friends of Crown Heights Educational Centers, Inc.**
  - 20 Sutter Ave
- **Brooklyn Kindergarten Society**
  - 222 Powell St
- **Public Head Start Center**
- **Police Athletic League, Inc.**
  - 282 Livonia Ave
- **Residential Adult Care Facility**
  - **The Gathering Place Drop-In**
  - 2402 Atlantic Ave

#### Education Facilities
- **Public Elementary School**
  - **Dr. Jacqueline Facing Davis Elementary School**
    - 40 Howard Ave
  - **PS 41 Francis White**
    - 411 Throop Ave
  - **PS 73 Thomas S Boyland**
    - 351 Middagh St
  - **PS 137 Rachel Jean Mitchell**
    - 121 Saratoga Ave
  - **PS 350 Christopher**
    - 364 Sackman St
  - **PS 356 Waverly**
    - 434 Rockaway Ave
  - **PS 165 Ida Posner**
    - 76 Lot Ave
  - **PS 184 Newport**
    - 271 Newport St
  - **PS 284 Lew Wallace**
    - 213 Delmar St
  - **PS 291 Dr. Betty Shabazz**
    - 95 Watkins St
  - **PS 303**
    - 310 Chester St
  - **PS 247 U R Rose II English**
    - 111 East St
  - **Christopher Avenue Community School**
    - 51 Christopher Ave
  - **Roverdale Avenue Community School**
    - 76 Riverdale Ave
  - **General D Chappe James E. Elem School**
    - 76 Riverdale Ave

#### Public Middle School
- **Ronald Combs Learning Center**
  - **PS 155 Nicholas Herkimer**
    - 1185 Herkimer St
  - **PS 59 St. Clare McKowney**
    - 1185 East 123rd St
  - **General D Chappe James Middle Sch**
    - 76 Riverdale Ave
  - **Mott Hall Bridges Academy**
    - 210 Chester St

#### Public High School
- **Brownsville Academy High School**
  - 1150 E New York Ave
- **IS 332**
  - 191 Sutter Ave
- **Friedrich Douglass Academy**
  - 76 Rockaway Ave
- **Mott Hall V**
  - 1137 Herkimer St
- **Brooklyn Democracy Academy**
  - 905 Rockaway Ave
- **Aspirations Diploma Plus High School**
  - 1455 Herkimer St
- **Metropolitan Diploma Plus High Sch**
  - 995 Rockaway Ave
NEIGHBORHOOD RESOURCES
BK COMMUNITY DISTRICT #5: East New York / Cypress Hills

FOOD ACCESS

Healthy Markets (Corner Stores)

11. EL CONOVO CORP
2946 Fulton St
10. ALMOND TREE LLP
2724 Fulton St
9. LTT MINI MARKET
2837 Fulton St
8. LA PLATTA FRUITS & VEGETABLES
704 Fulton St
7. EL CONOVO ACEVEDO FRUITS
3356 Fulton St
6. CRESCENT CORNER
2340 Fulton St

Healthy Markets (Supermarket)

5. SHORTY MEAT FARM
2949 Fulton St
4. FARMERS MARKET
5. PITKIN VERDE FARMERS MARKET
Pitkin Ave & Pennsylvania Ave
6. CYPRUS HILLS YOUTH MARKET
3208 Fulton St
7. HARVEST HOME FARMERS MARKET
628 St & Liberty Ave

Urban Garden & Farms

6. GLENMORE GROVES
492 Gentry Ave
5. THE PEOPLE’S GARDEN
Pitkin Ave & Amsterdam St
4. ASHFORD ARBUTUS GARDEN
330 Amsterdam St
3. PS 4 PARADISE GARDEN
Glenmore Ave & Amsterdam St
2. ATKINS GARDEN
Pitkin Ave & Adams Ave
1. HIGHLAND PARK GARDEN
Pitkin Ave & Adams Ave
0. LULU GARDEN
Fulton St & Essex St
-1. SHIELD OF FAITH GARDEN
Pitkin Ave & Montauk Ave
0. CHESTNUT GARDEN
9 Chestnut St

Greenmarkets

Jamaica Ave & Crescent St
Fulton St & Crescent St
Gran Ave btw Pitkin Ave & Gentry Ave

WASTE MANAGEMENT FACILITIES

Solid Waste Transfer Station

10. ACTION ENVIRONMENTAL SYSTEMS, LLC
941 Malcolm X
11. ATLAS ROLL-OFF CORP
889 Essex St
12. DEP Waste Water Treatment Plan
13. 7TH WARD WWRP
1226 Flatts Lane Ave

CULTURAL & RECREATIONAL FACILITIES

Athletic / Recreation Facility

1. HIGHLAND PARK

Public Library

5. NEW LOTS LIBRARY
665 New Lots Ave
6. ARLINGTON LIBRARY
263 Arlington Ave
7. CYPRUS HILLS LIBRARY
1301 Sutter Ave
8. GROSS FERRY LIBRARY
1213 Flatts Lane Ave
9. HIGH PERFORMANCE FITNESS CENTER
3030 Atlantic Ave
10. YMCA
570 Jamaica Ave
11. WALKING PATHS
12. HIGHLAND PARK

COMMUNITY ORGANIZATIONS

Community Organizations

BROOKLYN COMMUNITY BOARD #5
127 Pennsylvania Ave
CATHOLIC CHARITIES OF ELIZABETH
LUFAST CENTER 3062 Fulton St
CYPRUS HILLS LOCAL DEVELOPMENT CORPORATION 265 Jamaica Ave & St
LOCAL DEVELOPMENT OF EAST NEW YORK 80 Jamaica Ave
ART EAST NY 81 Hegeman
UNITED COMMUNITY CENTER
BANGLADESI AMERICAN COMMUNITY DEVELOPMENT AND YOUTH SERVICES
781 Tompkins Ave

Books

MARTIN LIBRARY
2664 Atlantic Ave
CHASE BANK
380 Fulton St
CAPITAL ONE BANK
3345 Fulton St

PUBLIC SAFETY

Fire House

50. FDNY ENG 290, LAT 103
400 Shefield Avenue
49. FDNY ENG 332, LAT 175
165 Bradford St
48. FDNY ENG 236
991 Liberty Ave
47. FDNY ENG 225, LAT 107, RM 39
796 Liberty Ave

Police Station

2705 Precinct
100 Sutter Ave

EDUCATION FACILITIES

Public High School

5. WH MAXWELL CAREER AND TECH HIGH SCHOOL
145 Pennsylvania Ave
6. PS 42 ARTS & TECH HIGH SCHOOL
400 Pennsylvania Ave
7. WORLD ACADEMY FOR TOTAL HEALTH 400 Pennsylvania Ave
8. HIGH SCHOOL FOR CIVIL RIGHTS
400 Pennsylvania Ave
9. FDNY HIGH SCHOOL FIRE & LIFE SAFETY
400 Pennsylvania Ave
10. TRANSIT TECH CAREER AND TECHNOLOGY
1 Wels St
11. BROOKLYN LAB SCHOOL
999 Jamaica Ave
12. MULTICULTURAL HIGH SCHOOL
999 Jamaica Ave
13. CYPRUS HILLS COLLEGE PREP SCHOOL
999 Jamaica Ave
14. ACADEMY FOR YOUNG WRITERS
1085 Fulton St
15. SCH OF CLASSICS: AN ACADEMY - THF
170 FOUNTAIN AVE

Public Middle School

50. HS 202 MAGGIE J DOUGLAS
301 Vermont St
51. ESSENCE SCHOOL
590 Shefield St
52. HS 202 RAFAEL MENDOZA
350 Lawrence St
53. S. A. GRAMAH LINCOLN
520 Ridgewood Ave
54. EAST NEW YORK MIDDLE SCHOOL EXCELLENCE
603 Shephard Ave

SOCIAL SERVICES

Public Group Day Care

20. M.E.I.P. DAY CARE CORPORATION
115 Bucy Ave
21. UNIVERSITY SETTLEMENT SOCIETY OF NY
565 Jorick Ave
22. CATHOLIC CHARITIES NEIGHBORHOOD SERVICES, INC
220 Montrose St
23. UNITED COMMUNITY CENTERS INC
613 New Lots Ave
24. URBAN STRATEGIES, INC
1981 Sutter St
25. FRIENDS OF CROWN HEIGHTS EDUCATIONAL CENTERS, INC
370 New Lots Ave
26. THE FRIENDS OF CROWN HEIGHTS EDUCATIONAL CENTERS, INC
2505 Pitkin Ave
27. FRIENDS OF CROWN HEIGHTS #18
851 Liberty Ave
28. CYPRUS HILLS CHILD CARE CENTER CORPORATION
108 Pine St
29. COLONIAL SOUTH BROOKLYN HOUSES, INC
374 Pine St
NEIGHBORHOOD RESOURCES
BK COMMUNITY DISTRICT #5: East New York / Cypress Hills

SOCIAL SERVICES

Public Group Day Care
10. URBAN STRATEGIES, INC.
   675 Lincoln Ave

Colony South Brooklyn Houses, Inc.
102. COLONY SOUTH BROOKLYN HOUSES, INC.
   720 Euclid Ave

Friends of Crown Heights Educational Centers, Inc.
103. FRIENDS OF CROWN HEIGHTS EDUCATIONAL CENTERS, INC.
   468 Logan Ave

Colonies South Brooklyn Houses, Inc.
110. COLONY SOUTH BROOKLYN HOUSES, INC.
   2700 Linden Blvd

Friends of Crown Heights Educational Centers
115. FRIENDS OF CROWN HEIGHTS EDUCATIONAL CENTERS
   921 Hegeman Ave

URBAN STRATEGIES, INC.
120. URBAN STRATEGIES, INC.
   2152 Elton St

Brooklyn Development Center Early Childhood Services, Inc.
128. BROOKLYN DEVELOPMENT CENTER EARLY
   CHILDHOOD SERVICES, INC.
   888 Fountain Ave

Public Head Start Center
15. POLICE ATHLETIC LEAGUE, INC.
   454 Pennsylvania Ave

Residential Adult Care Facility
24. BROOKLYN ADULT CARE CENTER (FAH)
   1830 Pitkin Ave

Senior Center
32. CYPRUS HILL FULTON ST NEIGHBORHOOD SENIOR CITIZEN CENTER
   3208 Fulton St

37. TERESA NOIRE MEANTHENE NEIGHBORHOOD SENIOR CENTER
   2702 Linden Blvd

25. ST. ANNA WORMALD NEIGHBORHOOD SENIOR CENTER
   893 Pennsylvania Ave

39. VANDALIA NEIGHBORHOOD
   SENIOR CENTER
   47 Vandalia Ave

50. ASA STARRETT CITY NEIGHBORHOOD CENTER
   1549 Van Slenen Ave

Soup Kitchen
1. OVERCOMING LOVE MINISTRIES
   2741 Liberty Ave

Food Pantry
2. UNITY FELLOWSHIP CHURCH
   2578 Atlantic Ave

3. LOVE FELLOWSHIP TABERNACLE
   464 Liberty Ave

5. GOODY EAGLE DELIVERANCE TABERNACLE
   442 Cleveland St

6. PENTECOSTAL RESCUE HOUSE OF PRAYER
   2415 Pitkin Ave

7. CHRIST THE ROCK INTERNATIONAL
   779-784 Glenmore Ave

8. OPEN DOOR TO HEAVEN OUTREACH MINISTRY INC.
   894 Eliezer Ave

9. DOOR TO LIFE MINISTRY
   135 Jamaica Ave

10. VANGEL FAMILY RESIDENTIAL
    746 Jamaica Ave

11. PRESBYTERIAN CHURCH OF THE CROSSROADS
    133 Elton St

12. LAS MARAVILLAS DEL EXODO
    261 Elton St

13. IGLESIA PENTECOSTAL LA HERMOSA
    1151 Fulton St

14. BLESSED SACRAMENT CHURCH
    158 Euclid Ave

15. SECOND ST PAUL CHURCH OF CHRIST
    1048 Stuffer Ave

16. FULL EFFECT GOSPEL MINISTRY
    980 New Lots Ave

17. NEW HOPE FAMILY WORSHIP
    817 Lonsdale Ave

18. CROWN MUNICIPAL
    491 Watkinson Ave

HEALTH SERVICES

101. THE HOUSE OF DAVID CHURCH
     745-749 Halsey St

102. JEWISH COMMUNITY COUNCIL OF BROOKLYN
     1180 Pennsylvania Ave

103. SISTERS WITH PURPOSE
     1540 Van Slenen Ave

104. Food Stamps

105. SNAP CENTER
     404 Park St

ICL INTEGRATED HEALTH HUB
2585-3587 Atlantic Avenue
46-44 Georgia Avenue

Diagnostic and Treatment Center
101. EAST NEW YORK DIAGNOSTIC & TREATMENT CENTER
     2904 Pitkin Ave

102. RUSHWICK CENTER FOR RENAL DIABETES LLC
     50 Sheffield Ave

103. FEDERATION OF ORGANIZATIONS BROOKLYN
     MANOR ADULT HOME I C/O
     2830 Pitkin Ave

104. BROOKDALE FAMILY CARE CENTER INC
     2754 Linden Blvd

105. RAFA COMMUNITY CARE
     1110 Pennsylvania Ave

106. Hospital Extension Clinic

107. ST. MARTIN DE PORRES CLINIC
     380 Alabama Ave

108. BROOKDALE FAMILY CARE CENTER AT PENN AVE
     1110 Pennsylvania Ave

109. Outpatient Methadone Treatment Service

110. ST. JOSEPH'S HOSPITAL YONKERS OTP 4
     480 Alabama Ave

111. EAST NEW YORK CLINIC OTP
     494 Dameron Ave

Residential Mental Health Facility
112. BROOKLYN HEALTH HOUSE
     2576 Fulton St

Clinic Treatment
113. EAST NEW YORK DIAGNOSTIC & TREATMENT CENTER
     DEPARTMENT OF BEHAVIOR HEALTH
     2904 Pitkin Ave

114. ICL - HIGH AND PARK CENTER
     2581 Atlantic Ave

115. EAST NEW YORK CHILD AND FAMILY MENTAL HEALTH CENTER
     2657 Linden Blvd

Nursing Home
116. RUSHWICK CENTER FOR REHABILITATION
     50 Sheffield Ave

117. LINDEN CENTER FOR NURSING
     2237 Linden Blvd

118. BROOKLYN UNITED METHODIST CHURCH HOME
     1485 Dumont Ave

119. BROOKLYN-QUEENS NURSING HOME
     2749 Linden Blvd

Emergency Medical Services
120. EMS STATION 39
     265 Pennsylvania Ave

121. HOUSING WORKS EAST NEW YORK
     2646 Pitkin Ave
East New York Rezoning Plan
Author: New York City Department of City Planning
Year: 2016
Summary: The East New York Neighborhood Plan is a comprehensive neighborhood plan to promote affordable housing preservation and development, encourage economic development, create pedestrian-friendly streets, and invest in community resources to support the long-term growth and sustainability of East New York, Cypress Hills and Ocean Hill. The East New York Neighborhood Plan is a part of Housing New York, the Mayor's housing plan to build and preserve affordable housing through community development initiatives that foster a more equitable and livable New York City. The main four strategies of the plan are: land use & zoning, affordable housing, economic development and community resources.

East New York Community Plan
Author: Coalition for Community Advancement
Year: 2015
Summary: East New York Community Plan is the response to the East New York Rezoning Plan developed by the New York City Department of City Planning (DCP), which proposed a major land use and policy changes and it is threatening to displace long-time residents and business. The East New York Community Plan compiles the community coalition’s vision for the future of East New York / Cypress Hills based on four years of extensive community-lead visioning. The report is focused on housing, economic and workforce development, infrastructure, community facilities and resources, zoning and land use, and governance.

Cypress Hills Promise Neighborhood
Author: Cypress Hills Local Development Corporation
Year: 2015
Summary: Cypress Hills Promise Neighborhood is a community-based planning process to develop a continuum of solutions to significantly improve the educational and developmental outcomes of children and youth who live and go to school in Cypress Hills. The plan conducted an extensive needs assessment through surveying, a community forum, and follow up focus groups. Also, 50 community partners were convened in a regular working group. The main strategies are focused on: school readiness, K-12 education and college access, health, community life and safety.
Community Board 5 Statement of Community District Needs

Author: Community Board 5
Year: 2014
Summary: The Statement of Community District Needs for Community Board 5 is a planning document, which presents the board’s assessment of its needs along with proposed long term strategies and solutions. It is focused on housing, economic development, youth education, parks and recreation, health and social services, the police department, seniors, environmental protection, transportation and infrastructure.

Cypress Hills Brownfield Opportunity Area

Author: Cypress Hills Local Development Corporation (CHLDC)
Year: 2013
Summary: The Cypress Hills Brownfield Opportunity Area was an 18-month long participatory planning process that combined technical data compiled by planners, designers and researchers and input from hundreds of community residents in an actionable redevelopment plan for Cypress Hills. The goal was to improve the quality of life of in Community Board 5 while reducing the neighborhood’s negative environmental impact and proactively tackle health disparities through interventions in the built environment.
REFERENCES

1. U.S. Census Bureau, American Community Survey 1-Year Estimates; retrieved from American FactFinder; retrieved from New York City Department of City Planning, Population Division (14 July 2011).
3. New York City Human Resources Administration, District Resource Statement Fiscal and Service Reports (Fiscal Years 2011).
5. U.S. Census Bureau, Housing Vacancy Survey, Microdata files (2014).
7. New York City Police Department, CompStat Crime data (2000-2013); retrieved from NYPD’s Historical New York City Crime Data.
11. New York City Department of Health and Mental Health (NYC DHMH); Environment & Health Data Portal.
12. New York City Department of Health and Mental Health (NYC DHMH); 2014 Community Health Survey.
13. New York City Department of Health and Mental Health (NYC DHMH); Community Health Profiles 2015: Brooklyn Community District 5.
14. New York City Department of City Planning (belong to Neighborhood Planning Studies Chapter).

CREDITS

HESTER STREET COLLABORATIVE
Rehanna Azimi
Betsy MacLean
Yakima Peña
Casey Wang

LOCAL INITIATIVES SUPPORT CORPORATION (LISC) NEW YORK CITY
Colleen Flynn

INSTITUTE FOR COMMUNITY LIVING, INC.
Chris Copeland
Carmen Collado
Maureen Italiano
Nancy Nisselbaum
David J. Woodlock
The Institute for Community Living (ICL) is a not-for-profit human services agency providing trauma-informed, recovery-oriented, integrated, and person-centered care via supportive and transitional housing, counseling with individualized therapies, rehabilitation, and other support services for adults, veterans, children, and families diagnosed with serious mental illness, substance abuse, or developmental disabilities throughout New York City. ICL serves nearly 10,000 people each year and has 2,300 individuals sleeping under an ICL roof every night.

ICL has more than 100 different programs serving individuals with varying degrees of need. These programs fall into five areas of focus: first, counseling programs including behavioral health clinics, primary care and integrated care services, as well as ICL’s Home and Community Based Services (HCBS). Second, residential services include community residences, transitional housing, and supportive housing. Third, ICL serves people living with intellectual and developmental disabilities, offering as much independent living as possible through stable housing situations, care coordination, and more. Fourth, for families and adolescents, ICL offers school-based programs, housing, treatment, and advocacy services; ICL’s Family Resource Center’s Family and Youth Advocates work with parents of children with emotional and/or behavioral problems. Finally, ICL has two homeless shelters, where education and employment supports are offered as well as community connections and transition services to more permanent housing.

Local Initiatives Support Corporation (LISC) New York City is dedicated to helping low-income New York City neighborhoods become healthy communities of choice – good places to live, do business, work and raise families. LISC has thirty years of experience developing the infrastructure of community-based organizations by providing technical and financial assistance; building capacity of local institutions to respond to changing community needs; sharing best practices to maximize precious resources; and brokering collaboration among its vast network of partners – government, nonprofit, and corporate – to tackle issues on the community level.

Over the last 30+ years, LISC New York City has invested $2.3 billion in more than 75 New York City community development corporations (CDCs) and other local groups, leveraging an additional $5 billion in public and private dollars, financing the construction or rehabilitation of more than 34,600 homes and more than 1.6 million square feet of retail and community space.

Hester Street Collaborative (HSC) is a participatory community planning, design and development non-profit organization focused on the equitable, sustainable and resilient development of communities throughout New York City and the US. We offer technical assistance and capacity building to community-based organizations, private firms and government agencies on land use processes, neighborhood planning and design, and public and private community development projects.

Founded in 2002, HSC provides people with the tools they most need to determine the shape of their built environment. We pair our skills and expertise as architects, urban planners, designers and developers with a deep understanding that the most successful plans and development projects are founded in innovative and inspiring community engagement. We specialize in crafting innovative, project-specific and data-driven engagement tools to ensure that participants are equipped with both the information and inspiration they need to play a meaningful role in important decision-making processes and that those processes result in concrete community benefits.